

Agenda
Joint Board Consortium
Electronic Meeting
York Region District School Board
York Catholic District School Board
October 21, 2026, 4:00 p.m.

Page

1. Call to Order

2026-2027 Joint Board Consortium Trustee Committee Membership

- Trustee M. Chen - YR
- Trustee R. Kolosowski - YR
- Trustee R. Lynn - YR
- Ministry of Education Supervisor C. Kormos - YC

2. Approval of Agenda
3. Declaration of Conflict of Interest
- 3 - 5 4. Approval of Minutes - May 28, 2026

BUSINESS ARISING FROM THE MINUTES

1. Business Arising Report
 - NIL Report

INFORMATION ITEMS

- | | | |
|--------|---|-----------------|
| 7 - 8 | 1. September 2026 Start-Up Report | <i>N. Smith</i> |
| 9 - 10 | 2. 2026-2027 Student Transportation Services of York Region (STSYR) Parent Portal | <i>N. Smith</i> |

ADJOURNMENT

**YORK REGION DISTRICT SCHOOL BOARD (YRDSB)
YORK CATHOLIC DISTRICT SCHOOL BOARD (YCDSB)**

**MINUTES OF THE PUBLIC SESSION
JOINT BOARD CONSORTIUM**

The Joint Board Consortium meeting was held electronically on Wednesday, May 28, 2026 at 4:00 p.m.

PRESENT:

YRDSB Committee Members: M. Chen, R. Kolosowski and R. Lynn
YRDSB Administration: B. Cober, L. Leesti and V. Maharaj
YCDSB Committee Members: C. Kormas, Supervisor, Ministry of Education
YCDSB Administration: R. Antunes, G. DiGirolamo,
C. McNeil, A. Polisco and J. Sarna,
STSYR Staff: M. Hannah, N. Smith and L. Toniutti
Presiding: C. Kormas, Supervisor, Ministry of Education
Recording Officer: S. Infanti

CALL TO ORDER

Ministry of Education Supervisor C. Kormas called the meeting to order at 4:05 p.m.

APPROVAL OF AGENDA

The agenda was approved by common consent, as written

DECLARATION OF CONFLICT OF INTEREST

No conflicts were declared by Trustees at this time.

APPROVAL OF MINUTES

The minutes of the October 8, 2025 Joint Board Consortium Public Session meeting be approved as written.

BUSINESS ARISING

There was no business arising from the minutes.

INFORMATION ITEMS

School Vehicle Cancellation Pilot

STSYR Manager, N. Smith presented an update on the School Vehicle Cancellation pilot that introduced a two-service area model for localized cancellation decisions.

DECISION ITEM

2026-2027 Proposed Meeting Schedule

Student Transportation Services York Region (STSYR) Manager, N. Smith, presented the proposed Joint Board Consortium meeting schedule and locations for the 2026-2027 school year is as follows:

(*)1. Moved by M. Chen, seconded by R. Lynn:

Resolved, That the proposed meeting schedule and locations for the 2026 -2027 school year be approved.

- **Wednesday, October 14, 2026 at the York Catholic District School Board;**
- **Wednesday, March 10, 2027 at the York Region District School Board; and**
- **Wednesday, May 12, 2027 at the York Region District School Board.**

- Carried -

Student Transportation Services Operations Agreement

STSYR Manager, N. Smith presented the final revised Student Transportation Services of York Region (STSYR) Operations Agreement reflecting recommendations from MNP third-party review and feedback received following the Joint Board Consortium meeting on October 8, 2025.

Manager N. Smith answered questions and clarified information for the Committee.

(*)2. Moved by R. Kolosowski, seconded by M. Chen:

Resolved, That the Joint Board Consortium approve the STSYR Operations Agreement as presented.

- Carried -

ADJOURNMENT

(*)3. Moved by R. Lynn, seconded by M. Chen:

Resolved, That the Joint Board Consortium (Public Session) meeting adjourn at 4:36 p.m.

- Carried -

MEMO TO: Joint Board Consortium
FROM: Administration
DATE: October 21st, 2026
SUBJECT: September 2026 Start-up Report

Executive Summary:

Student Transportation Services of York Region (STSYR) provides an annual report to the Joint Board Consortium highlighting the September start-up process. The 2026-27 September start-up period was stable in comparison to 2025-26 when the new 70-passenger and 24-passenger contracts commenced. Staff worked diligently with our service partners to achieve measurable improvements when compared to the prior school year.

In preparation for the 2026-27 school year, STSYR staff prioritized vehicle capacity utilization, bus stop optimization improvements, deadhead and slack time reductions, and the reduction of extra time payments. Staff were successfully able to improve the effectiveness of the contracted fleet while maintaining reliable service levels.

Operational Planning:

STSYR staff worked throughout the spring and summer months to prepare for the 2026-27 school year. Staff implemented measures that have proven successful in the past such as regularly scheduled meetings throughout the summer with contracted school vehicle operators, weekly operator preparedness surveys, accelerated information exchange timelines, and operator facility and driver training session visits.

The STSYR Operations team also focused on improving vehicle capacity utilization, bus stop optimization to reduce student ride time, the reduction of deadhead and slack time, and the reduction of extra time increments. The focus on these items was successful as the operations team was able to reduce the contracted fleet by eight vehicles from June 2026. Staff were also able to reduce taxi usage by 20% and extra time increments by 7% during the same period.

On-time Service Delivery:

Service levels during the first three weeks of the 2026-27 school year improved when compared to the same period last year. Overall, on-time performance improved, with 44.97 delays per 1000 runs averaged over the start-up period. During the same period last September, the average was 53.40 delays per 1000 runs. The average number of excessive delays per 1000 runs also improved year-over-year, from 4.30 in 2025-26 to 2.67 in 2026-27.

The tables below outline on-time performance and excessive delays over the past three start-up periods. The tables are intended to provide a clear year-over-year highlight of the trends and allow for easy comparison of service levels.

Table 1 – On-Time Performance (%)

Year	Week 1	Week 2	Week 3
2024-25	93.47%	95.08%	95.73%
2025-26	91.98%	95.38%	96.63%
2026-27	94.39%	95.37%	96.75%

Table 2 – Excessive Delays (Counts > 30 minutes)

Year	Week 1	Week 2	Week 3
2024-25	76	54	46
2025-26	150	50	57
2026-27	81	50	27

Service Issues:

Consistent with the start of each school year, anticipated factors affected service delivery during the 2026-27 start-up period. These included traffic and construction, route timing issues, and delays related to students, parents, or schools. Staff worked collaboratively with our school vehicle operators enabled staff to proactively identify localized concerns.

Summary:

The 2026-27 September start-up period was successful, with measurable improvements in both operational efficiency and service delivery. Through the planning period, STSYR staff were able to reduce the contracted fleet, taxi usage, and extra time increments. On-time service levels also improved year-over-year. Staff will continue to monitor performance and work collaboratively with our school vehicle operators to ensure optimal service levels are provided for the students of York Region.

MEMO TO: Joint Board Consortium
FROM: Administration
DATE: October 21st, 2026
SUBJECT: Parent Portal

Executive Summary:

The intent of this report is to inform the Joint Board Consortium (JBC) Governance Committee on the launch of the Student Transportation Services of York Region (STSYR) Parent Portal user accounts. To improve access to student transportation information and enhance communication for the families we serve, STSYR successfully introduced the Parent Portal in May 2026.

Parent Portal:

To improve access to important student transportation information and enhance the experience of the families we serve, STSYR successfully introduced the Bus Planner Web Parent Portal user account in May 2026. The Parent Portal user account provides families with a convenient and secure way to:

- Access their child's or children's transportation information, including:
 - Transportation eligibility;
 - Bus route number(s);
 - Pick-up and drop-off times and locations; and
 - The school bus service provider.
- The ability to register for email notifications regarding service delays or cancellations.
- The ability to Opt-Out of transportation if transportation services are not required.

These features are designed to improve accessing transportation information. Families can now view the transportation details for all students associated with their account in one location. Families who register for the Parent Portal will also receive email notifications when a delay or inclement weather cancellation impacts their child's bus route.

To date, 7800 users have subscribed to the Parent Portal. STSYR will continue to promote the Parent Portal and its available features through the STSYR webpage and communications through schools.

Opt-Out Form:

As part of the Parent Portal launch, STSYR has also introduced an online Transportation Opt-Out Form. The Opt-Out Form provides families with a formal channel to advise STSYR when morning, afternoon, or both transportation services are not required.

The form is available directly through the Parent Portal and student information is automatically populated for families.

Information received through the Opt-Out Form will assist STSYR operations staff in maintaining accurate student rider lists. Improving ridership information will also provide staff with additional opportunities to improve route efficiency through proper capacity utilization. To date, 247 Opt-Out Forms have been submitted.

Summary:

The introduction of the Parent Portal has improved how families can access important student transportation information and communication with STSYR. Families can access their children's transportation information in a single location, receive notifications of impacts to their routes, and have a formal process to communicate when services are not required. STSYR staff will continue to promote the Parent Portal and identify opportunities to further improve communications for the students and families we serve.